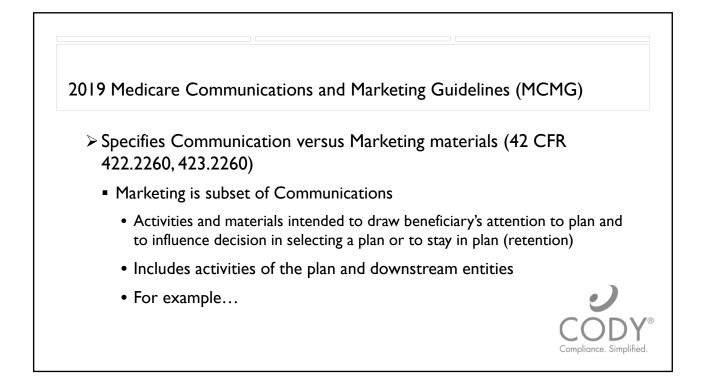
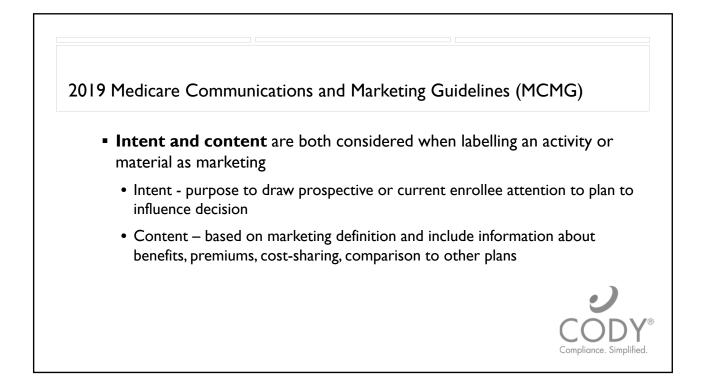
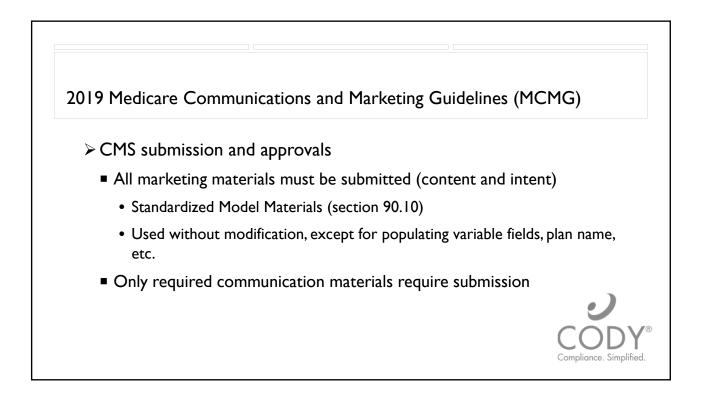


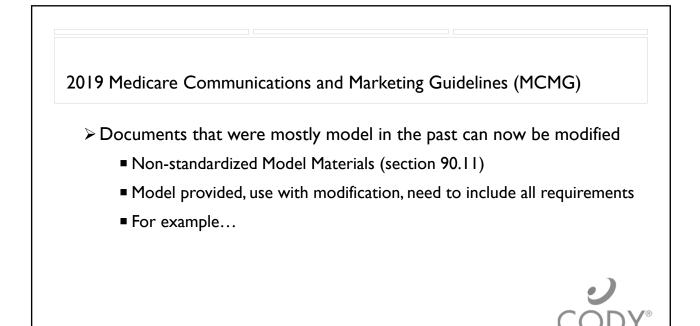
]	
[[2019 EOC model]			
	January 1 – December 31, 2019		
	Evidence of Coverage:		
	Your Medicare Health Benefits and Services and Prescription Drug Coverage as a Member of <i>finsert 2019 plan name] finsert plan type]</i>		
	[Optional: insert beneficiary name] [Optional: insert beneficiary address]		
	This booklet gives you the details about your Medicare health care and prescription drug coverage from January 1 – December 31, 2019. It explains how to get coverage for the health care services and prescription drugs you need. This is an important legal document. Please keep it in a safe place.		
	This plan, <i>[insert 2019 plan name]</i> , is offered by <i>[insert MAO name]</i> . (When this Evidence of Coverage says "we," "us," or "our," it means <i>[insert MAO name]</i> . When it says "plan" or "our plan," it means <i>[insert 2019 plan name]</i> .)		
	[Insert Federal contracting statement]		
	[Plans that meet the 5% alternative language threshold insert: This document is available for free in [insert languages that meet the 5% threshold].)	
	Please contact our Member Services number at [insert phone number] for additional information. (TTY users should call [insert TTY number]). Hours are [insert days and hours of operation].]	Compliance. Simplified.	

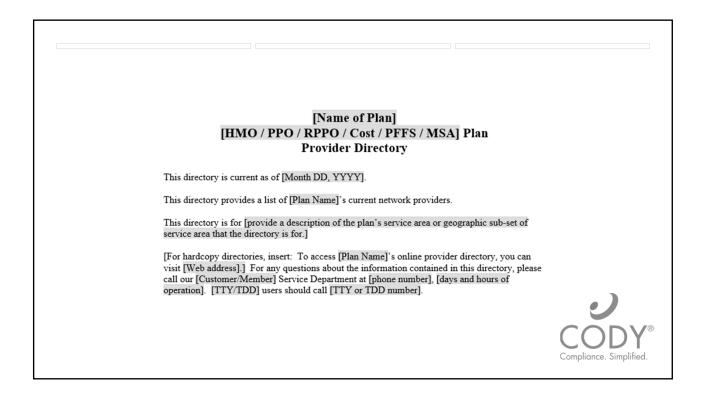


[MA-PD HMO (and HMO-POS, I-SNPs, C-SNPs) models] [2019 ANOC model]	Attachment A [ORGANIZATION'S MARKETING NAME, CONTRACT ID]	
[Insert 2019 plan name] ([insert plan type]) offered by [insert	2019 Medicare Star Ratings	
MAO name]	The Medicare Program rates all health and prescription drug plans each year, based on a plan's quality and performance. Medicare Star Ratings help you know how good a job our plan is doing. You can use these Star Ratings to compare our plan's performance to other plans. The two main types of Star Ratings are:	
Annual Notice of Changes for 2019	 An Overall Star Rating that combines all of our plan's scores. A Summary Star Rating that focuses on our medical or our prescription drug services. 	
[Optional: insert beneficiary name] [Optional: insert beneficiary address]	Some of the areas Medicare reviews for these ratings include: • How our members rate our plan's services and care; • How well our doctors detect illussesse and keep members healthy; • How well our plan helps our members use recommended and safe prescription medications.	
You are currently enrolled as a member of <i>finsert 2018 plan name</i>]. Next year, there will be some changes to the plan's costs and benefits. <i>This booklet tells about the changes</i> .		
You have from October 15 until December 7 to make changes to your Medicare coverage for next year.	For 2019. [ORGANIZATION'S MARKETING NAME] received the following Overall Star Rating from Medicare. [MARKETING STAR]	
What to do now	 We received the following Summary Star Rating for [ORGANIZATION'S MARKETING NAME]'s health/drug plan services: 	
1. ASK: Which changes apply to you	Health Plan Services: <u>IPART C SUMPLARY RATING</u> Drug Plan Services: <u>IPART D SUMPLARY RATING</u>	
□ Check the changes to our benefits and costs to see if they affect you.	The number of stars shows how well our plan performs.	
 It's important to review your coverage now to make sure it will meet your needs next year. Do the changes affect the services you use? Look in Sections [insert section number] and [insert section number] for information about benefit and cost changes for our plan. 	**** S stars - excellent *** 4 stars - above average *** 3 stars - average	

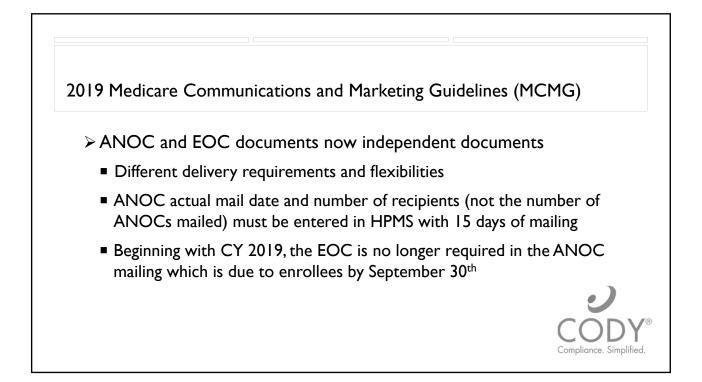


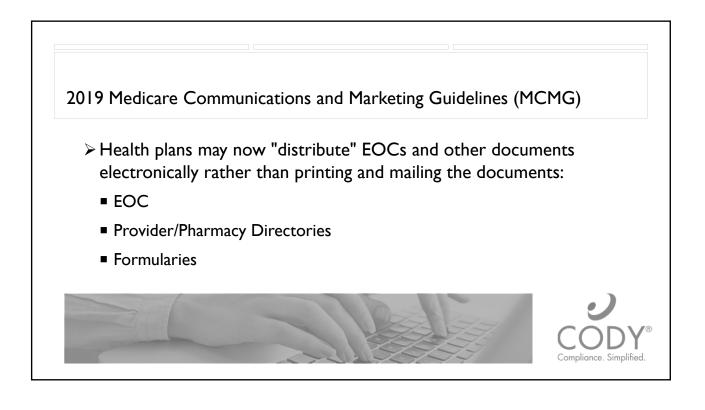


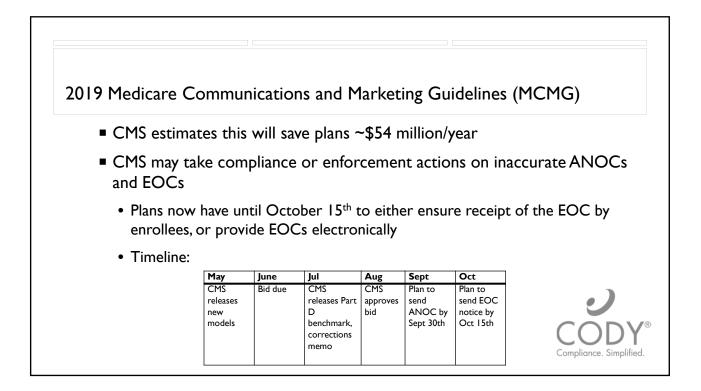


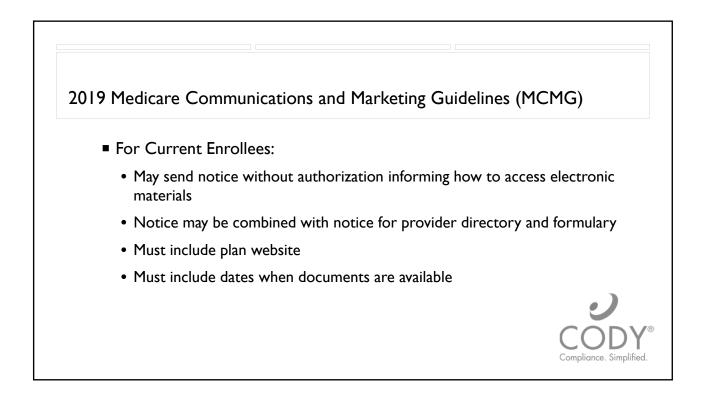


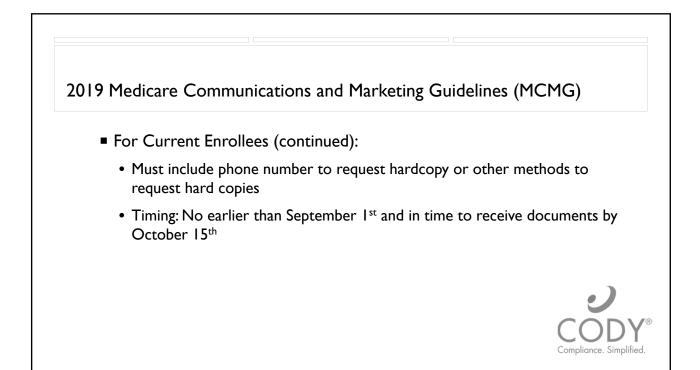
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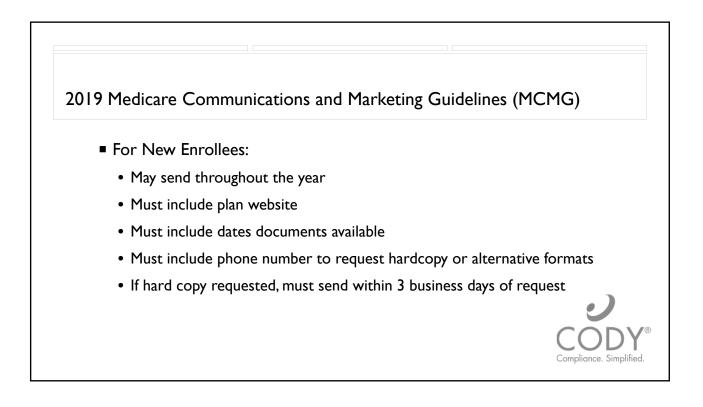


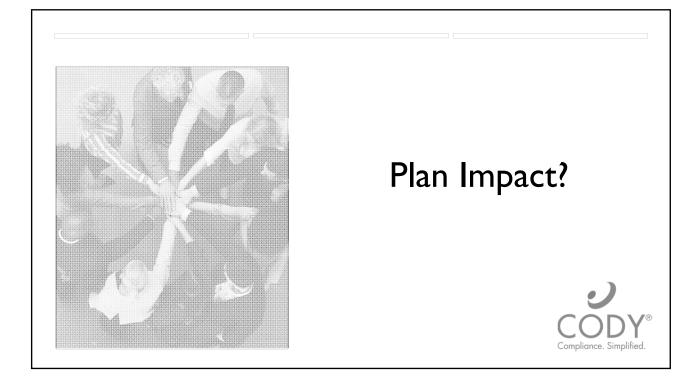


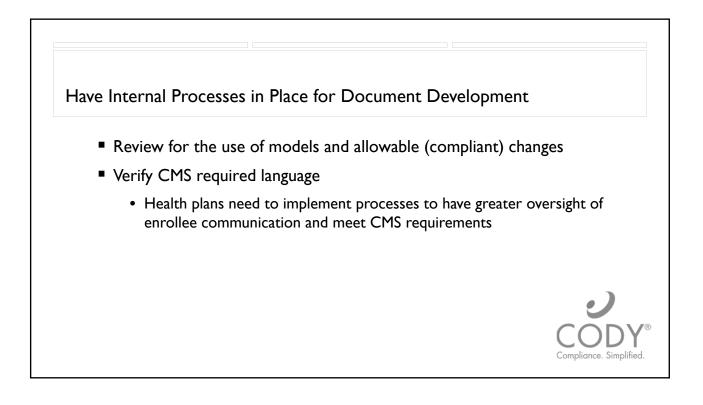


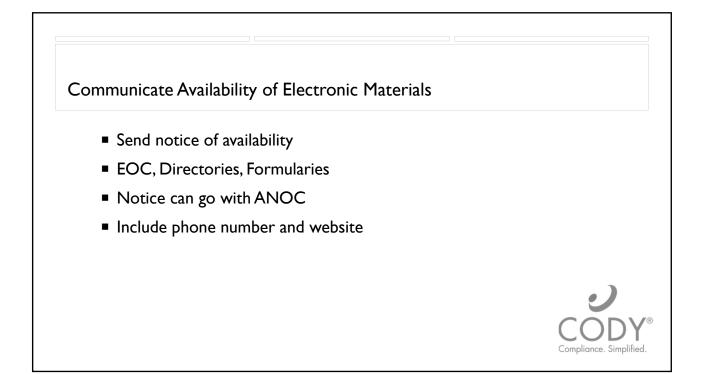


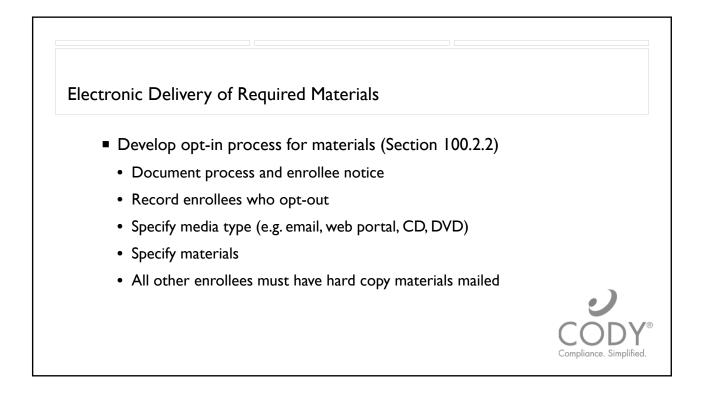


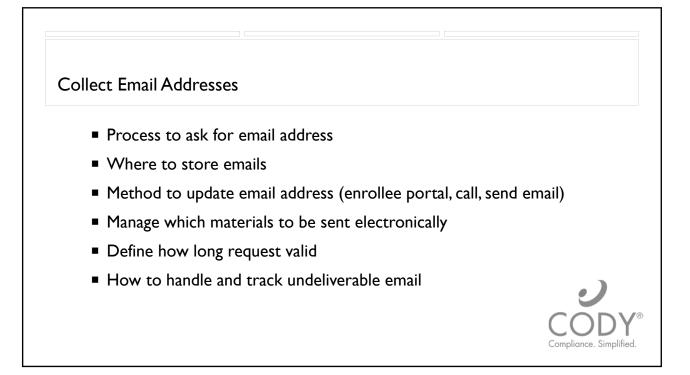


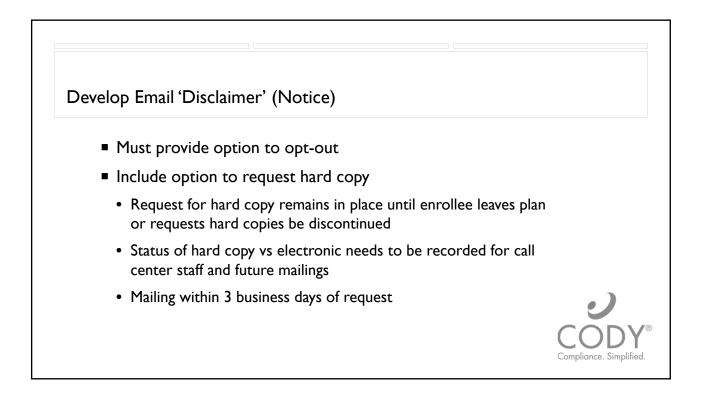


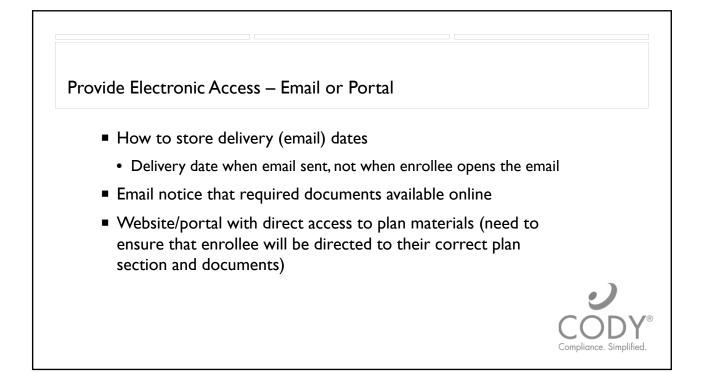


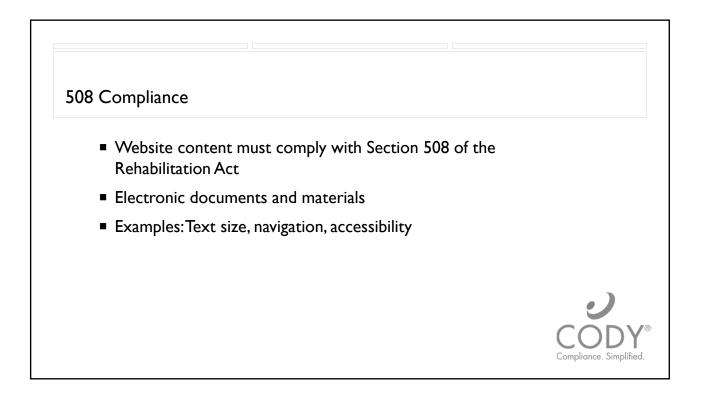


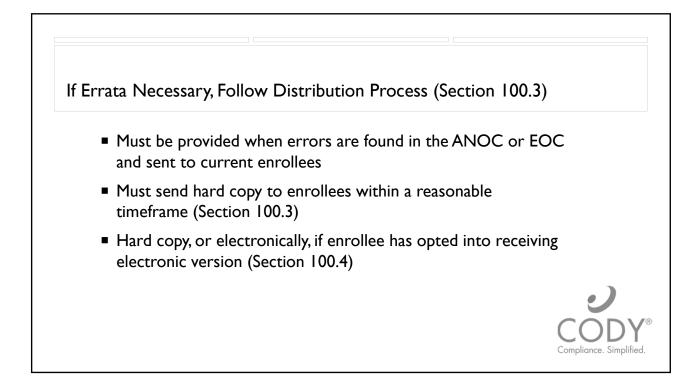


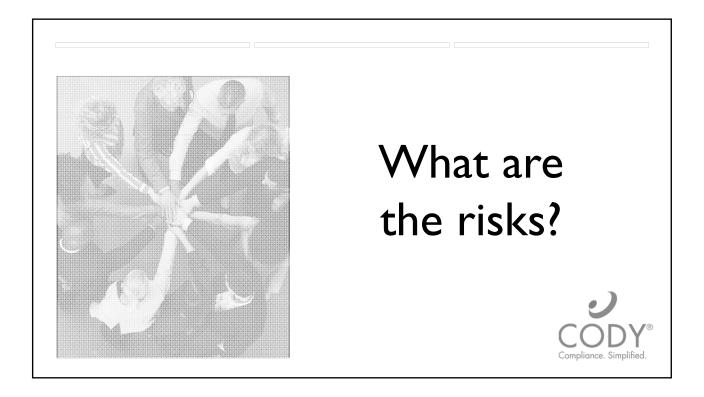


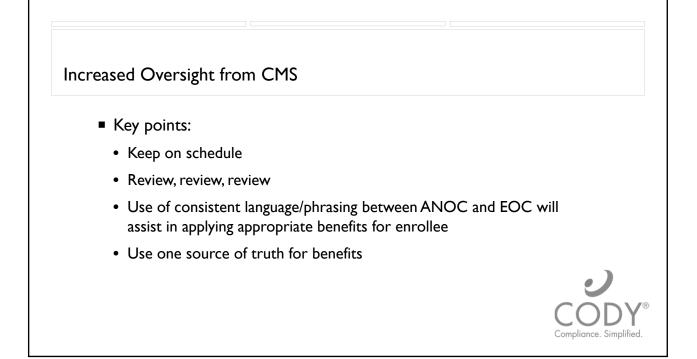


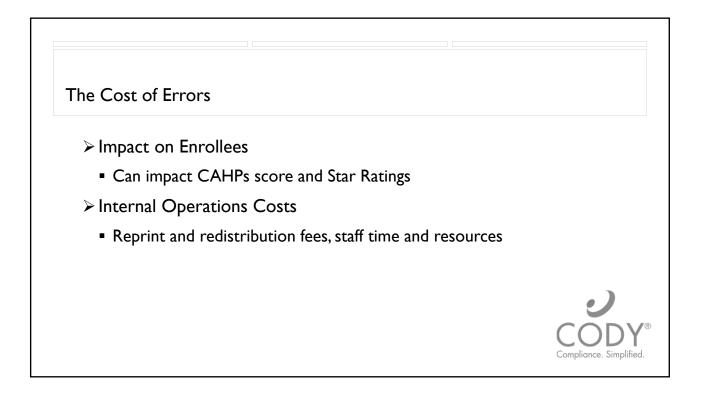


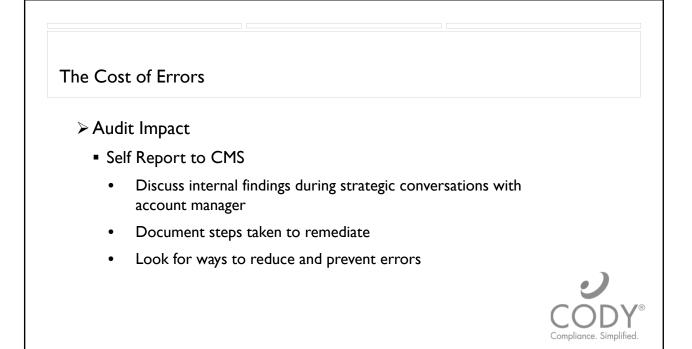


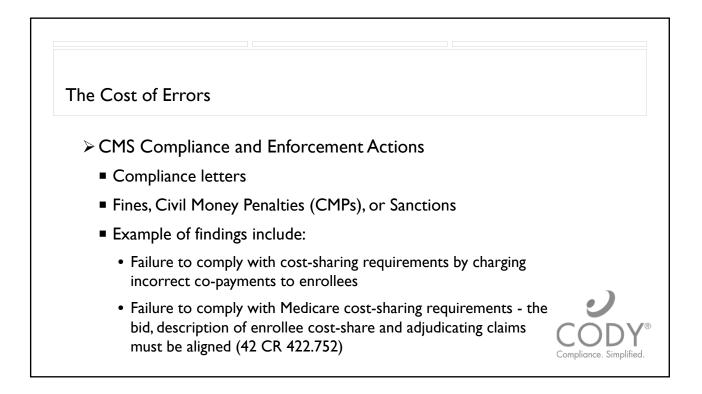






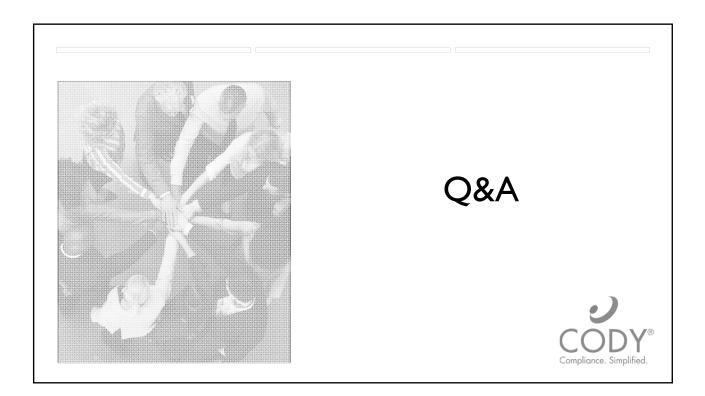






Actions

- Reference new MCMG for requirements
- Use Readiness Checklist to monitor operational areas
- Use CMS Model materials, when provided
- Review website and documents for 508 compliance
- Don't wait!
- Be prepared!



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